

Frequently Asked Questions about MaineCare Coverage for Individuals without Citizenship

July 1, 2022

Beginning on July 1, 2022, MaineCare offers full coverage to:

- Children under 21 years of age are not citizens or are undocumented
- Adults who are 21 years of age or older, are pregnant, and are not citizens or are undocumented

Individuals applying still need to meet all other eligibility guidelines, including household income.

Emergency Services (also called Emergency MaineCare)

Emergency MaineCare is for any non-citizen who does not qualify for full MaineCare benefits, either because of their immigration status or because they are undocumented. It allows people who do not have full MaineCare coverage to get health care services to treat an emergency medical condition.

The only covered service when you have Emergency Services is emergency medical services to stabilize an emergency. Any further treatment after the emergency is stabilized is not covered. Labor and delivery are also covered.

People who are pregnant or who are under 21 years of age may be eligible for full MaineCare.

How do I apply and who determines if I am eligible for MaineCare?

The Office for Family Independence (OFI) determines eligibility for MaineCare and other benefits. These benefits have certain requirements for non-citizens. To apply for MaineCare coverage, visit [MyMaineConnection.gov](https://www.mymaineconnection.gov) or visit [OFI's website](#) for other ways to apply or for more information.

MaineCare does not share information about applicants who are living in the U.S. without documentation with other government agencies. Our only goal is to help people living in Maine get access to medical care.

How does OFI determine my immigration status?

OFI uses the U.S. Citizenship and Immigration Services (USCIS) Systematic Alien Verification for Entitlements Program (SAVE) system to verify immigration status.

When is OFI unable to verify my immigration status?

OFI is unable to verify immigration status for an individual who:

- Intends to apply for Asylum but has not yet done so, or
- Has sent an application to USCIS, but the application status is not showing in SAVE as received and pending

Who can I call with questions about my MaineCare eligibility?

Contact OFI with questions about your MaineCare eligibility at: 1-855-797-4357. TTY users dial 711.

What services can I receive as an undocumented non-citizen?

Undocumented or non-citizen pregnant people and children under 21 are eligible for full MaineCare coverage. All other undocumented non-citizens are eligible for Emergency MaineCare.

Emergency MaineCare allows people who do not have full MaineCare coverage to get health care services to treat an emergency medical condition. Services do not have to be provided in an Emergency Department or at a hospital. Typically, an emergency medical condition is one that comes on suddenly and is severe. Without immediate medical attention, the result could be:

1. Serious risk to your health;
2. Serious damage to your body; or
3. Serious dysfunction of your body.

What services are not covered if I have Emergency Services Only?

Examples of services that are not considered an emergency medical condition include, but are not limited to: dialysis, organ transplants, school-based services, personal care services, home and community-based waiver services, nursing facility services and hospice services.

Who can answer questions about MaineCare Emergency Services Only coverage?

MaineCare members with Emergency Services Only coverage should contact MaineCare Member Services at 1-800-977-6740 with questions.

